

Nimsoft Monitor

Unified Monitoring for Modern IT

Key Features

- Sophisticated root cause analysis speeds issue identification.
- Automatic deployment and configuration.
- Scalable, extensible architecture and data collection.
- Intuitive visualization and reporting and sophisticated alarms enable fast, timely insights.

Benefits

- Automate and accelerate problem resolution—and proactively prevent issues.
- Enable IT and cloud investments to better serve business objectives.
- Easily add additional service offerings, and commit to higher levels of service.
- Optimize operational efficiency.

"The Nimsoft solution is able to support the scale and highly dynamic nature of our business and our infrastructure."

—Steven Mills, CIO, Rackspace

Your IT world doesn't stop at the data center. Why should your monitoring solution?

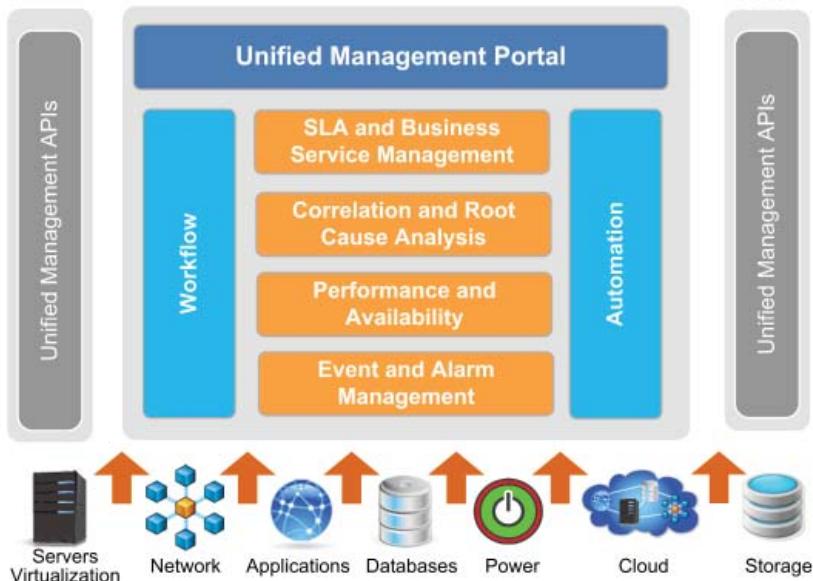
With Nimsoft Monitor, you can dramatically improve service quality while reducing the costs of IT service delivery. Nimsoft makes this possible with a single, modern solution for monitoring and managing today's IT infrastructures, both traditional data centers and newer virtualization and cloud offerings.

Unified Monitoring

Modern IT business applications run on a complex mix of physical, virtual, on-premise, and on-demand (SaaS, IaaS, PaaS) infrastructures. These dynamic, highly distributed environments promise agility, but are inherently difficult to monitor.

Nimsoft Monitor is the monitoring solution architected for modern IT. Our solution, available either on demand (SaaS) or on premise, gives you the visibility you need to proactively monitor and manage performance, events, and alarms across even the most complex environments. Rather than requiring additional products or bolt-on workarounds to monitor the latest technology, our flexible, modular, and scalable architecture allows for the rapid addition of new monitoring capabilities. This unique combination of visibility and extensibility makes

On Premise



Data Sheet

Nimsoft Monitor the one solution able to address your current, and future, monitoring needs.

Built for both service providers and enterprise customers, Nimsoft offers the flexible terms that can make all the difference to your business—with offerings that match your usage of monitoring and the services you provide to customers.

Automate and Accelerate Problem Resolution

Nimsoft Monitor delivers complete, single-pane-of-glass visibility into physical, virtual, OS, and application environments. The solution offers a host of capabilities that speed issue identification and remediation:

- Alarms and performance data stored in separate databases for fastest notifications.
- Efficient architecture based on high capacity message bus.
- Gateways and APIs that provide quick integration with other

elements of IT infrastructure such as service desks, CMDBs, provisioning / orchestration tools, and much more.

- Automatically correlated physical and virtual environment displays.
- Extensive, dedicated alarm and event management.
- Prebuilt dashboards for monitoring specific environments, such as Microsoft Exchange or Oracle databases.

Proactively Prevent Downtime

Integrated trending and root cause analysis help you identify trends that may cause future outages and alert you when key thresholds are passed—so you can identify and correct problems before they become outages.

You can have thresholds set automatically, or set them manually. Once thresholds are set, monitoring can be automatically deployed, configured, and displayed.

Enhanced Business Enablement

With Nimsoft Monitor, you can monitor any part of the IT infrastructure needed to support your organization. As a result, IT can become an enabler, rather than a barrier, to adopting new technologies.

With its combination of a single architecture, remote monitoring, and breadth of services, Nimsoft Monitor enables service providers to expand their catalog of service offerings, with minimal requirements for training, integration, and infrastructure. IT organizations can make better use of their existing resources to provide more value to the business.

Boost Service Levels

With Nimsoft Monitor, you can more effectively improve the performance of the services on which your business relies—and so boost business performance.



Data Sheet

Service level agreements (SLAs) represent tangible measures of the quality of services delivered. Nimsoft's proactive, predictive, and preemptive performance and service level reporting allows IT organizations and service providers to demonstrate to their customers that their IT infrastructure is being managed to meet the needs of the organization. With Nimsoft Monitor, you can optimize not only SLA compliance, but the way in which SLAs are reported.

Nimsoft's solution centrally monitors, manages, and reports on SLAs of all the core elements of the IT infrastructure, delivering:

- Trends and analysis.
- Sophisticated SLA reporting.
- Insights required to ensure that SLAs are met—including bandwidth, CPU, performance trending, and more.
- Automated, intelligent features that reduce the time and expense of SLA reporting.

Low Total Cost of Ownership

Nimsoft Monitor customers often realize a total cost of ownership that is up to 80% lower than legacy systems management vendors—and they can now extend their monitoring to new computing environments, without having to make new product, staffing, or training investments.

Nimsoft Monitor features a single infrastructure that eliminates the need to purchase, install, maintain, deploy, update, and train for multiple infrastructure sets and tools to accomplish monitoring tasks. The infrastructure deployed with Nimsoft Monitor is light weight and efficient. Typically, less than 1% of CPU is used for agent-based data

collection, and irrelevant data is eliminated so transmission requirements are minimal. Further, Nimsoft Monitor offers a single portal that makes the solution simple to administer.

Easily Add Service Offerings and Boost Service Levels

The breadth and depth of performance monitoring, event correlation, and analysis capabilities available in Nimsoft Monitor allow your organization to easily expand your service catalog, service more clients, and provide higher levels of service.

Rapid Time to Value

With the solution's extensibility and ease of deployment and use, your organization can deploy, and start enjoying the benefits of Nimsoft Monitor, with unprecedented speed. With Nimsoft Monitor, customers realize benefits in days, rather than

quarters or years—across all computing environments.

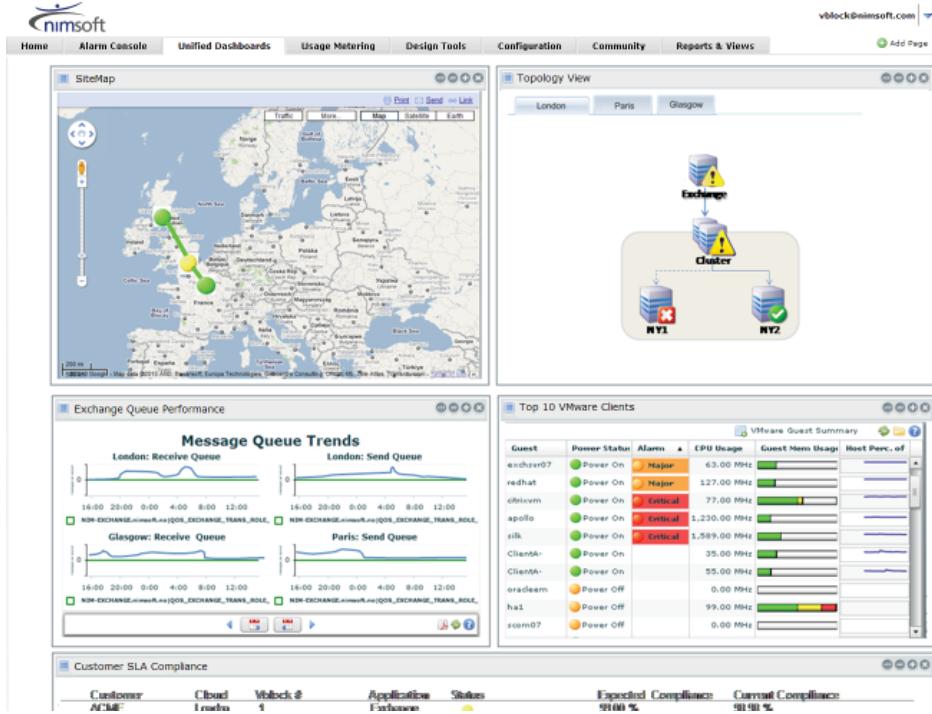
Better Control Third-party Commitments

Nimsoft Monitor delivers unprecedented insights into actual levels of service delivery, providing vital evidence about whether your external service providers are meeting their service level commitments.

Optimize Operational Efficiency

With Nimsoft Monitor, your IT operation group can reduce the time and cost associated with monitoring, while business and IT management can gain the insights needed to optimize resources, planning, and investments.

Nimsoft Monitor provides the low deployment, staffing, and infrastructure costs that foster highly efficient IT operations. The solution also reduces



The screenshot displays the Nimsoft Monitor web interface with several open windows:

- Topology View:** Shows a map of Europe with monitoring points. A specific location in London is highlighted with a green circle. Below the map, a cluster diagram for an Exchange service is shown, with two nodes labeled NY1 and NY2. NY1 is marked with a red 'X' and a yellow warning icon, while NY2 is marked with a green checkmark and a yellow warning icon.
- Customer SLA Compliance:** A table showing SLA compliance status for different customers. The table includes columns for Customer, Cloud, Vblock®, Application, Status, Expected Compliance, and Current Compliance. One row shows 'Customer A/ME' with a status of 'Failure' and '99.90 %' for both Expected and Current Compliance.
- Top 10 VMware Clients:** A table showing VMware guest summary for 10 clients. Columns include Guest, Power Status, Alarm, CPU Usage, Guest Mem Usage, and Host Perf. of. One entry for 'exchange07' shows a yellow 'Major' alarm, a CPU usage of 63.00 MHz, and a guest memory usage of 1.589.00 MHz.
- Message Queue Trends:** Two line charts showing message queue trends for Exchange. The left chart is for 'London: Receive Queue' and the right is for 'London: Send Queue'. Both charts show data from 14:00 to 12:00, with multiple series for different queue types.
- SiteMap:** A map of Europe with monitoring points. A green line connects monitoring points in London and Paris.



Data Sheet

your costs through its automation of many core monitoring tasks.

Nimsoft's market leading solutions for VMware and other virtualized environments automatically discover, monitor, correlate, and display relationships between VMs and VM hosts. When failures or alerts occur, the solution allows quick, simple root cause analysis.

In VCE Vblock environments, Nimsoft Monitor offers automated discovery and display of the physical configuration and topology as well as the integrated virtual environment.

Additionally, Nimsoft Monitor offers multi-tenant capabilities that enable secure, efficient partitioning of data for multiple clients within a single unified platform.

Simplify Implementation through Nimsoft's SaaS Solution

When you implement Nimsoft On Demand—the SaaS delivery option for Nimsoft Monitor—you get a complete, no-compromises monitoring solution with all the features of the on-premise monitoring offering, but without the need to maintain and update the monitoring server infrastructure.

Cloud Proven

Nimsoft Monitor has been deployed in leading cloud environments, where it has been proven to enable higher service levels and higher-value service offerings. Whether you offer infrastructure as a service (IaaS), software as a service (SaaS), or platform as a service (PaaS), Nimsoft Monitor gives you the capabilities you need to optimize your cloud implementation and services.

About Nimsoft

Nimsoft provides leading IT Management-as-a-Service solutions within the CA Technologies portfolio. Companies and service providers of all sizes use Nimsoft to rapidly and easily implement essential monitoring and service desk capabilities necessary to manage today's dynamic computing environments. Learn more at www.nimsoft.com.

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